

Auto-Pay Terms & Conditions

These Terms & Conditions ("Agreement") govern your participation in the Auto-Pay service offered by Lightspeed Networks, Inc. dba LS Networks ("Company"). By enrolling in Auto-Pay, you agree to the following terms and conditions:

<u>Auto-Pay Enrollment</u>: By enrolling in Auto-Pay, you authorize the Company to automatically draft payments from your designated payment method on file each month.

<u>Payment Frequency</u>: Payments will be drafted on or near the 20th day of each month for the billing cycle corresponding to the services provided by the Company.

<u>Authorization</u>: By enrolling in Auto-Pay, you authorize the Company to initiate automatic payments from your designated payment method for the total amount due on your account each month.

<u>Designated Payment Method</u>: You must provide and maintain a valid payment method, such as a credit card or bank account, to be enrolled in Auto-Pay. You are responsible for ensuring that your designated payment method has sufficient funds or credit available to cover the monthly payments.

<u>Billing Statements</u>: While enrolled in Auto-Pay, you may continue to receive monthly billing statements or invoices for your records. These statements will detail the charges and payments made to your account.

<u>Changes or Cancellations</u>: You may make changes to or cancel your enrollment in Auto-Pay at any time by contacting the Company's customer service department or by managing your account settings online. Changes or cancellations must be made before the next billing cycle to take effect for that cycle.

<u>Payment Disputes</u>: In the event of a payment dispute or discrepancy, you agree to contact the Company's customer service department promptly to resolve the issue. Disputes must be reported within 3 business days of the payment transaction date.

<u>Non-Payment</u>: Failure to maintain a valid payment method or insufficient funds to cover the monthly payment may result in suspension or termination of the Auto-Pay service. The Company reserves the right to pursue any outstanding balances through other means available, including but not limited to collections and legal action.

<u>Changes to Terms & Conditions</u>: The Company reserves the right to modify or update these terms and conditions at any time. Updated terms and conditions will be posted on LS Networks website at lsnetworks.net/legal. Continued use of the site after any changes indicate acceptance of the new Terms and Conditions.

<u>Governing Law</u>: This Agreement shall be governed by and construed in accordance with the laws of Oregon State, without regard to its conflict of law provisions.

By enrolling in Auto-Pay, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.