

NEW FEES COMING IN 2022



REGULATORY COST RECOVERY FEE

Effective January 2022 an additional 3% Fee will appear on your bill assessing a Regulatory Cost Recovery Fee. This Fee applies to all services that are not exempt from Federal Universal Service Fund contribution.

E911 FEE

Effective April 1, 2022 voice services and SIP trunk services will include an additional fee of \$0.50 per AspenUC and SIP Trunk endpoint and \$2.50 per SIP Trunk.

Frequently Asked Questions

What are these Fees for?

These are fees collected and retained by LS Networks to help recover costs incurred to comply with various federal, state and local programs including: 1) Regulatory Cost Recovery, funding and complying with government mandates, programs and obligations, and 2) E911 Fees funding local emergency services and creating systems that ensure accurate location information for emergency responders.

Do other carriers charge these fees?

Yes, other carriers charge these fees by the same or similar names, or otherwise through a general administrative charge.

Are these fees applied to the account or to each line on the account?

E911 Fees are applied to each applicable service, Regulatory Cost Recovery Fees are assessed on the total monthly invoice amount.

Are these one-time fees?

These are monthly recurring fees.

Why are these Fees being added?

Recent changes in local, state and federal laws and regulatory requirements have created additional compliance and remittance obligations upon the services LS Networks provides.

For more information about your bill and details about exemption qualification, visit LSNetworks.net/Customer-Support, or contact Customer Service at CustomerService@LSNetworks.net or 844.987.1147